



RENTAL ORDER: IRIDIUM 9555 (02162012)

Toll Free: 877-825-6269
 Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
 BP: _____ Order #: _____

QTY EQUIPMENT TO BE RENTED DAILY RENTAL RATE

	Iridium 9555 Rental kit	\$6.00 PER DAY WITH BUNDLED MINUTES PURCHASE October 2 through May 31	\$7.99 PER DAY WITH BUNDLED MINUTES PURCHASE June 1 through October 1	\$9.99 PER DAY WITHOUT BUNDLED MINUTES PURCHASE
	VOICEMAIL (There is a \$25 charge if voicemail password is modified during rental)	NO CHARGE except airtime usage		
	IRIDIUM-OPTIMIZED EMAIL ACCOUNT (software on USB thumb drive)	\$10 per item rented		
	EXTRA BATTERY	\$20 per item rented		
	PELICAN CASE	\$15 per item rented		
	SOLAR PANEL WITH BUILT-IN BATTERY PACK (4.2 WATT PANEL)	\$35 per item rented		
	5-METER CAR ANTENNA (WITH ANTENNA ADAPTER)	\$35 per item rented		

OPTIONAL BUNDLED MINUTES (FOR EACH PHONE RENTED) USF/tax applies

<input type="checkbox"/> 60 minutes at \$1.79/min \$107.40 per phone	<input type="checkbox"/> 120 minutes at \$1.59/min \$190.80 per phone	<input type="checkbox"/> 180 minutes at \$1.49/min \$268.20 per phone	<input type="checkbox"/> 300 minutes at \$1.39/min \$417.00 per phone	<input type="checkbox"/> 600 minutes at \$1.09/min \$654.00 per phone
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SHIPMENT DATE: _____

EXPECTED END DATE: _____

SHIPPING METHOD:

- FedEx 2-Day FedEx Priority Overnight FedEx Sat Delivery
 Self-Pickup (FREE)
 SPECIAL SHIPPING INSTRUCTIONS: _____

CUSTOMER AGREES TO PAY FOR SHIPPING AT FEDERAL EXPRESS LIST PRICE FOR THE TYPE OF SHIPMENT SELECTED. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

THE CUSTOMER AGREES TO PAY FOR THE ENTIRE "RENTAL RESERVE PERIOD" OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE "RENTAL RESERVE PERIOD" STARTS ON THE SHIPMENT DATE (OR THE DAY SELF-PICKUP OCCURS) AND ENDS ON THE "EXPECTED END DATE". IF THE EQUIPMENT IS KEPT BEYOND THE "RENTAL RESERVE PERIOD", THE DAILY RATE CONTINUES TO BE CHARGED FOR EACH ADDITIONAL DAY UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS REQUESTED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE THE SHIPMENT DATE TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS LEFT UNSPECIFIED, IT DEFAULTS TO THE CONTRACT EXECUTION DATE. **NO MINIMUM USAGE REQUIREMENT:** BUNDLED MINUTES APPLY TOWARDS THE USAGE OF EACH PHONE AND ARE NOT SHARED BY OTHER PHONES RENTED BY THE CUSTOMER. ADDITIONAL OUT-OF-BUNDLE USAGE CHARGES WILL BE BILLED TO YOUR CREDIT CARD (OR YOUR ACCOUNT IF 30-DAY NET TERMS ARE IN PLACE). SEE AIRTIME & OTHER CHARGES SECTION FOR RATES.

CUSTOMER SIGNATURE: _____

KIT INCLUDES:

- USB Data Cable
- DC "Car" Charger
- AC "Wall" Charger
- 5-Pc Plug Kit:
US – EU – UK – AU - ROW
- Belt Holster & Softcase
- One Battery
- Quick Help Guide

OPTIONAL RETURN MAILING LABEL \$45

INSURED FOR EQUIPMENT VALUE. USE FROM ANY DOMESTIC FED EX DROP OFF LOCATION. REQUIRES USE OF FEDEX LARGE BOX. **DAILY RENTAL FEE CHARGES CONTINUE THROUGH THE DAY THE RENTAL EQUIPMENT IS RETURNED TO OUTFITTER SATELLITE.**

CUSTOMER RESPONSIBLE TO VERIFY RENTAL EQUIPMENT WORKS PRIOR TO LEAVING FOR ANY REMOTE LOCATION. IRIDIUM DOES NOT SERVE NORTH KOREA, POLAND, HUNGARY AND NORTHERN SRI LANKA. LIST THE COUNTRIES OF INTENDED USE IF OTHER THAN US & CANADA:

AIRTIME & OTHER CHARGES:

BILL PRESENTATION AND OTHER GENERAL INFORMATION: THE CUSTOMER AGREES TO PAY FOR ALL USAGE INCLUDING OUT-OF-BUNDLE USAGE ACCORDING TO THE RATES SHOWN IN THIS AGREEMENT. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE EITHER A PREPAID SIM CARD OR A POSTPAID SIM CARD IN THE RENTAL EQUIPMENT. IF A PREPAID SIM CARD IS USED IN THE RENTAL, A "CALL-TYPE" OF "NO_CHARGE" MERELY INDICATES THAT THE CALL WAS MADE USING A PREPAID SIM, AND IF THE CALL IS AN OUT-OF-BUNDLE CALL, A COST WILL BE SHOWN IN THE "USD" COLUMN. IN-BUNDLE CALLS ALWAYS HAVE A ZERO CHARGE IN THE "USD" COLUMN. ALL CALLS ARE MEASURED AND CHARGED IN ONE (1) MINUTE BILLING INCREMENTS. UNDELIVERABLE SMS MESSAGES FROM ERRORS UNRELATED TO THE IRIDIUM NETWORK SUCH AS PROBLEMS WITH MAIL FILTERS, MAILBOX OVERFLOWS, OR INCORRECT ADDRESSES REMAIN BILLABLE. AIRTIME USAGE DURING ANY GIVEN CALENDAR MONTH IS NORMALLY BILLED IN THE SUBSEQUENT CALENDAR MONTH, THOUGH OCCASIONALLY A GREATER TIME LAG OCCURS. ALL AIRTIME INVOICES WILL BE SENT TO YOUR EMAIL ADDRESS OF RECORD. IT IS THE CUSTOMER'S RESPONSIBILITY TO PROVIDE A VALID EMAIL ADDRESS.

BASIC RATE CALLS INCLUDE THE FOLLOWING:

- **OUTBOUND VOICE AND DATA CALLS TO PUBLIC-SWITCHED-TELEPHONE-NETWORK (PSTN) NUMBERS ANY WHERE IN THE WORLD**
- **CALLS TO OTHER IRIDIUM PHONES**
- **CALLS TO IRIDIUM VOICEMAIL**
- **INBOUND 2-STAGE DIALING ACCESS CALLS**

BUNDLED MINUTES ARE A NON-REFUNDABLE UP-FRONT PURCHASE AND THERE IS NO REFUND FOR THE UNUSED PORTION OF THE BUNDLED MINUTES AFTER THE RENTAL. EACH MINUTE OF USAGE FOR A BASIC RATE SERVICE IS CALLED A BASIC RATE MINUTE (OR BRM). EACH MINUTE WITHIN THE BUNDLED MINUTES EQUALS ONE (1) BRM.

FREE SERVICES: INCOMING SMS MESSAGES, 2888 BALANCE INQUIRIES, AND INBOUND CALLS DIRECT DIALED TO THE IRIDIUM MOBILE NUMBER ARE NOT CHARGED TO THE IRIDIUM PHONE ACCOUNT. THE CALLING PARTY WILL BE CHARGED BY THEIR OWN LONG DISTANCE PROVIDER FOR CALLS DIRECT DIALED TO YOUR IRIDIUM MOBILE NUMBER.

SPECIAL TERMS THAT APPLY TO POSTPAID SIM CARDS ONLY: THE BUNDLED MINUTES APPLY ONLY TO BASIC RATE CALLS (AS LISTED ABOVE). NON-BASIC-RATE CALLS INCLUDING BUT NOT LIMITED TO OUTBOUND SMS MESSAGES AND CALLS TO OTHER SATELLITE NETWORKS (SUCH AS INMARSAT OR THURAYA) WILL BE BILLED AS OUT-OF-BUNDLE CALLS, EVEN IF THE BUNDLED MINUTES ARE NOT YET EXHAUSTED. AFTER THE BUNDLED MINUTES ARE EXHAUSTED, ADDITIONAL OUT-OF-BUNDLE BASIC RATE CALLS WILL BE BILLED AT \$1.99 PER MINUTE. OUTBOUND SMS MESSAGES ARE CHARGED AT \$1.99 EACH. ALL OTHER CALL TYPES INCLUDING CALLS TO OTHER SATELLITE NETWORKS ARE BILLED AT \$17.91 PER MINUTE.

SPECIAL TERMS THAT APPLY TO PREPAID SIM CARDS ONLY: THE BUNDLED MINUTES APPLY TO BOTH BASIC RATE CALLS AND NON-BASIC-RATE CALLS. ONE (1) BRM IS CHARGED FOR EACH ACTUAL MINUTE OF CALL TIME FOR BASIC RATE CALLS. ONE (1) BRM IS CHARGED FOR EACH OUTBOUND SMS MESSAGE. NINE (9) BRM IS CHARGED FOR EACH ACTUAL MINUTE OF CALL TIME FOR ALL OTHER CALL TYPES INCLUDING CALLS TO OTHER SATELLITE NETWORKS (SUCH AS INMARSAT OR THURAYA). AFTER THE BUNDLED MINUTES ARE EXHAUSTED, ADDITIONAL USAGE WILL BE BILLED AT A RATE OF \$1.99 PER BRM THAT IS USED. DISCLAIMER: IF A PREPAID SIM CARD IS USED, THE PREPAID SIM ACCOUNT BALANCE (IN BRM) IS ANNOUNCED AT THE BEGINNING OF EACH VOICE CALL BY AN AUTOMATED ATTENDANT. THE CUSTOMER IS ADVISED THAT THE PREPAID SIM ACCOUNT BALANCE IS NOT RELATED TO THE BUNDLED MINUTES PURCHASED WITH THE RENTAL. THE CUSTOMER UNDERSTANDS THAT IT IS POSSIBLE TO USE ALL THE MINUTES ON THE PREPAID SIM CARD ACCOUNT IN A SINGLE DAY, AND IN THE UNLIKELY EVENT THAT THE PREPAID SIM CARD ACCOUNT IS EXHAUSTED, THE CUSTOMER WILL BE WITHOUT SERVICE UNTIL A RELOAD OF THE PREPAID SIM CARD ACCOUNT OCCURS. DURING THE RENTAL PERIOD, OUTFITTER SATELLITE MONITORS THE PREPAID SIM CARD ACCOUNT BALANCE AND WILL RELOAD ADDITIONAL MINUTES WHENEVER IT DETECTS LESS THAN 60 BRM ON THE ACCOUNT. IF A RELOAD FAILS TO OCCUR AFTER 1 BUSINESS DAY A RENTAL CREDIT OF \$10 FOR EACH DAY IN WHICH A ZERO BALANCE EXISTS WILL BE ISSUED.

LIABILITY FOR LOST OR DAMAGED EQUIPMENT: REPLACEMENT COST FOR LOST OR DAMAGED EQUIPMENT TO BE CHARGED TO THE CUSTOMER IS AS FOLLOWS: IRIDIUM 9555 RENTAL KIT (\$1095); LEATHER HOLSTER (\$45); 4.2W SOLAR PANEL WITH BATTERY PACK/ SOFTCASE (\$175); USB DATA CABLE (\$15); BATTERY FOR 9555 (\$99); AC CHARGER & 5-PIECE INTERNATIONAL PLUG KIT (\$105); 5-PIECE INTERNATIONAL PLUG KIT ALONE (\$30); DC CHARGER (\$65); PORTABLE AUXILIARILY MAGNETIC-MOUNT ANTENNA WITH 1.5-M CABLE (\$105); REPLACEMENT OF BUILT-IN ANTENNA IF DAMAGED (\$275); MAGNETIC-MOUNT CAR ANTENNA WITH 5-METER CABLE (\$199); ANTENNA ADAPTER (\$45); PELICAN 1200 CASE (\$33); USB THUMB DRIVE (\$9.95); PADDED SOFTCASE (\$20); IF CUSTOMER REPORTS A PHONE OR SIM CARD LOST OR STOLEN, OUTFITTER SATELLITE WILL DEACTIVATE SERVICE ON THAT SIM CARD AND THERE IS A \$125 FEE PER DEACTIVATED SIM CARD WHICH IS NOT REFUNDABLE IF THE CUSTOMER LATER RECOVERS THE PHONE. THE CUSTOMER IS RESPONSIBLE FOR AIRTIME USAGE UP TO 2 BUSINESS DAYS AFTER CUSTOMER NOTIFIES OUTFITTER SATELLITE IN WRITING THAT THE SIM CARD IS LOST OR STOLEN.

BY SIGNING BELOW, CUSTOMER IS RENTING THE SELECTED ITEMS FROM OUTFITTER SATELLITE, INC. AND AGREES THAT THE TERMS AND CONDITIONS SHOWN ON THIS AGREEMENT AND IN THE SEPARATELY EXECUTED CUSTOMER ACCOUNT SETUP AGREEMENT APPLY.



CUSTOMER SIGNATURE: _____

DATE: _____

MUST BE SAME AS ON ACCOUNT SETUP FORM



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has rented satellite communication equipment including: Iridium, Inmarsat, Thuraya, and Globalstar. We ship FedEx and can deliver overnight throughout the United States. Our equipment is carefully tested before you get it, and our technical support is available 24/7 during your rental. If you decide to purchase the rental equipment, please call us for pricing.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team