

SERVICE ORDER

Customer pays additional tax & USF above rates shown.

SELECT A PLAN:	FEE per Unit	BASIC RATE	MONTHLY BUNDLE
<input type="checkbox"/> Standard+0 Plan (ST-0/V-0/G-0) INITIAL TERM: 12-MONTHS NO EARLY CANCELLATION CHARGE	\$39.95/month with \$50 activation fee	\$1.29 per minute	0 minutes
<input type="checkbox"/> Standard+10 Plan (V-0/ST-0) INITIAL TERM: 12-MONTHS EARLY CANCELLATION CHARGE: \$99	\$44.95/month with no activation fee	\$1.29 per minute	10 minutes
<input type="checkbox"/> Standard+30 Plan (V-0) INITIAL TERM: 12-MONTHS EARLY CANCELLATION CHARGE: \$199	\$55.95/month with no activation fee	\$1.19 per minute	30 minutes

OPTIONAL SERVICES:

<input type="checkbox"/> +1 Access – Direct U.S. Phone Number for your Iridium \$9.95 per month per phone
<input type="checkbox"/> Premium Email Service \$12.95 per month & \$19.95 one time setup <input type="checkbox"/> Web Compression \$8.00 per month Compatible with Windows 7, Windows Vista, Windows XP, and Macintosh OS. Works with Iridium, BGAN, IsatPhone, and Thuraya.
<input type="checkbox"/> Basic Email Service \$9.95 one time setup MUST BE SETUP AT ACTIVATION TO AVOID ADDITIONAL CHARGES. Includes USB thumb drive with software for Windows 7, Windows XP, or Windows Vista. Mac OS not supported. NOTICE: Post-activation email account setup requests can require SIM swap with additional shipping charges and delays.
<input type="checkbox"/> Mailed Bill Fee \$1.00 per month per invoice (Domestic US mailing addresses only)

Payment Method: Credit approval is based on a valid U.S. credit card, substantial deposit, approved company purchase order, or a Dunn & Bradstreet credit report. By default, the Customer's credit card will be billed automatically each month for the charges described in this agreement. If Customer does not provide the U.S. credit card for the automatic monthly billing, an additional \$2 per month per phone charge will apply, and the Customer agrees to pay within 30 days of the statement date for service continuation. Payment must be made by check drawn on a US bank, money order, wire transfer, or a U.S. credit card.

Plan Features: The specified Monthly Bundle associated with each plan applies only to Basic Rate services, and the unused part of the Monthly Bundle during any given month is lost and does not roll to a subsequent month. Basic Rate services are defined as voice or data calls made from the Iridium phone to fixed public-switched-telephone-network (PSTN) destination numbers; Iridium-to-Iridium data calls are also Basic Rate services. The customer agrees to pay for all calls made or received by the phone including any out-of-bundle usage (see rate chart). All calls are measured and charged in one (1) minute increments. Standard+0, Standard+10 and Standard+30 plans include RUDICS. All plans include voicemail.

Inbound Calls: If a call is direct dialed to the Iridium phone's 12-digit mobile number (to 8816 country code), the calling party pays for the call through their own carrier, and there is no charge billed to the Iridium phone's account for receiving the call. Inbound calls to an Iridium phone can also be made via 2-Stage Dialing, by dialing a US area code number (480 768 2500) and entering the 12-digit Iridium mobile number. If an inbound call to an Iridium phone comes through 2-Stage Dialing, a charge is billed to the Iridium phone's account (see rate chart). Inbound 2-Stage Dialing calls that are forwarded to your Iridium voicemail or other third party number will also be billed to your Iridium account. For an additional monthly fee, +1 Access provides a U.S. phone number for inbound calls which will be billed to the phone's account (see chart).


SMS Messaging: Inbound SMS messages are free. Outbound SMS messages can be up to 160 characters. Some phone models support long SMS messages up to 1000 characters which are billed as a series of separate SMS messages of 160-character length (or less). Undeliverable messages from errors unrelated to the Iridium network such as problems with mail filters, mailbox overflows, or incorrect addresses remain billable.

Initial Term & Plan Changes: These plans have an early cancellation charge if the initial 12-month term is not satisfied. After the initial term is satisfied, the customer can cancel without penalty at any time. The initial term is satisfied one day prior to the anniversary of the activation. For example, an activation on June 15th, 2011 will meet its commitment on June 14th, 2012. If you change rate plans during the initial term of your current plan, the early cancellation charge of the original plan will be charged.

Type of Call	Cost
Incoming calls direct dialed to Iridium phone's 8816 number	FREE
+1 Access Calls	\$1.45 per minute
Incoming calls made via 2-Stage Dialing	\$1.44 per minute
Iridium-to-Iridium voice calls / voicemail	\$0.85 per minute
Voice calls to other satellite networks including Thuraya and Inmarsat GSPS/BGAN	\$9.95 per minute
Outgoing SMS messages -160 char max	\$0.55 ea
Other types of calls are billed at different rates.	

FOR USE BY OUTFITTER SATELLITE, INC.
OS REPRESENTATIVE NAME/SIGNATURE
Serial Number(s) of SIM:

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 **CUSTOMER SIGNATURE:** _____ **DATE:** _____