

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:
 Fax: 615-902-0028 E-mail: recharge@OutfitterSatellite.com

PREPAID SERVICE ORDER:

PREPAID RELOAD VOUCHERS		TAX & USF NOT SHOWN IN PRICING BELOW	
QTY	DESCRIPTION	SKU	COST
	VIRTUAL 80-UNIT VOUCHER	6398005	\$95 plus tax/USF
	VIRTUAL 160-UNIT VOUCHER	6398004	\$169 plus tax/USF

PREPAID SIM CARD (for new activations)			
QTY	DESCRIPTION	SKU	COST
	Activated Thuraya Prepaid SIM Includes \$10 of usage SIM VALID 12 months from first call or 6 month from purchase date	6398001	\$99 plus tax/USF
	Activated ThurayaPCO SIM ONLY FOR THURAYA PCO PAYPHONE SIM VALID 12 months from first call or 3 month from purchase date	6398001	\$129 plus tax/USF

THURAYA PREPAID SERVICES: Prepaid Thuraya services are purchased in the form of vouchers with 80 or 160 "units" of service. The unit per minute charge varies according to the type of call being made and the SIM card's rate plan and may change from time to time without notice. Current rates are published on www.OutfitterSatellite.com. Each of the "units" loaded onto your prepaid account correspond to \$1 of usage availability. It is the Customer's responsibility to know the rate for any call prior to making that call. In particular, calls to other satellite phone systems may be at significantly higher rates. Prepaid usage that is not used during its validity period is lost. If Customer requests that Scratch Card (voucher) information is transmitted by e-mail or by other electronic means, then Customer bears the risk of loss; no replacement Scratch Card information will be provided. Unused prepaid airtime is not refundable. No call logs are provided with prepaid services. Card must show usage within 6 months of activation or it is deactivated. **NO REFUNDS:** Customer agrees that purchase of prepaid vouchers is a non-refundable up-front purchase, and that after Outfitter Satellite applies a prepaid voucher to the Customer's account or otherwise electronically delivers the voucher to the Customer, there is no refund for unused prepaid service or unused validity time. Undeliverable SMS messages from errors unrelated to the Thuraya network such as problems with mail filters, mailbox overflows, or incorrect addresses remain billable and there will be no refund. **ANNUAL RENEWAL FEE:** Thuraya deducts a \$39 "Annual Renewal Fee" (ARF) from the usage credits on the SIM card account on each anniversary of the first call made on the SIM. This fee is waived if Thuraya-mode usage exceeds \$1500 during the previous 12 months. The customer receives a pre-notification of the ARF Fee via SMS messaging on the Thuraya phone. Thuraya can change the ARF fee without notice (see www.OutfitterSatellite.com for current ARF fees). **VIRTUAL SCRATCH CARDS:** Virtual Scratch Card orders are usually transmitted to your email address of record on the first business day after the request is processed. If Customer requests that Scratch Card (voucher) information is transmitted by e-mail or by other electronic means, then Customer bears the risk of loss; no replacement Scratch Card information will be provided.

OPTIONAL GmPRS DATA SERVICE: This is a best effort basis data service that can reach speeds up to 15 kbps upload and 60 kbps download. It usually can be activated within 24 hours on existing prepaid accounts for a \$20 activation charge that is deducted from the prepaid balance. GmPRS is purchased in 5 MB blocks of usage and usage is decremented at \$0.05 per 10 Kilobytes. Upon successful activation of GmPRS, the subscriber will receive a confirmation SMS, followed by SMS with a ThurayaMail address and password.

FUTURE SCRATCH CARD ORDER AUTHORIZATION
 AUTHORIZING FUTURE SCRATCH CARD ORDERS DOES NOT REQUIRE AN IMMEDIATE ORDER

By checking this box and signing below, Customer authorizes the use of his/her credit card account for future ONLINE, email, and over-the-phone transactions to purchase vouchers or prepaid usage/service to be applied to the Customer's prepaid SIM account(s). Customer agrees that any resulting charges by Outfitter Satellite to any credit card account authorized for purchases on the Customer's account with Outfitter Satellite by separately executed agreement(s) will be governed by the terms and conditions in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form). Customer understands that only credit card(s) with a signature on file may be used.

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form) with Outfitter Satellite, Inc apply to this purchase.

CUSTOMER SIGNATURE: _____ **DATE:** _____

PREPAID SERVICE/USAGE APPLIES TO FOLLOWING THURAYA MOBILE NUMBER: _____

IF YOU ARE PURCHASING SIM CARD(S) ONLY, PLEASE SPECIFY THE SHIPPING METHOD: Unless otherwise specified below, the default shipping address on file for your account will be used.

FedEx 2-Day FedEx 3-Day FedEx Priority Overnight FedEx Saturday Delivery

SPECIAL INSTRUCTIONS: _____