

# SERVICE ORDER

Customer pays additional tax & USF above rates shown.

SELECT A PLAN:	SERVICE FEE	OTHER FEES:
<input type="checkbox"/> <b>Thuraya Standard Plan</b> <ul style="list-style-type: none"> <li>Includes voice service &amp; voicemail</li> <li>data and fax service available as options</li> <li>\$50 Activation Fee per phone.</li> <li>Early Cancellation Charge is \$29.95 per month that remains on the initial term.</li> </ul>	<b>\$29.95</b> per month (per Unit)  <b>Initial Term:</b> 12-months	<input type="checkbox"/> <b>30-Day Net Billing Terms</b> \$2 per month per phone  <input type="checkbox"/> <b>Mailed Bill Fee</b> \$1 per month per invoice (domestic US billing address)
<input type="checkbox"/> <b>Thuraya Short-Season Plan</b> <ul style="list-style-type: none"> <li>Includes voice service &amp; voicemail</li> <li>data and fax service available as options</li> <li>\$75 Activation Fee per phone.</li> <li>No Early Cancellation Charge</li> </ul>	<b>\$34.95</b> per month (per Unit)  <b>Initial Term:</b> 1-months	<input type="checkbox"/> <b>Data Service</b> \$5 per month per phone  <input type="checkbox"/> <b>Fax Service</b> \$5 per month per phone
<input type="checkbox"/> <b>Thuraya Traveller Plan with GmPRS Light Data Services</b> <ul style="list-style-type: none"> <li>Includes voice service &amp; voicemail</li> <li>GmPRS Light (as described below)</li> <li>\$125 Activation Fee per phone.</li> <li>Early Cancellation Charge is \$59.95 per month that remains on the initial term.</li> </ul> Customer can change to another plan but must first cancel service on this plan, pay any early cancellation charge that applies, and pay a new activation fee.	<b>\$59.95</b> per month (per Unit)  <b>Initial Term:</b> 12-months	<input type="checkbox"/> <b>8-Minute Per Month Bundle</b> \$10 per month per phone  LIMITATIONS: Bundle only applies to Band 1 voice calls. Any part of the bundle that is not used during the month, is lost and does not roll forward.

**30-Day Net Direct Bill Terms:** Requires credit approval based on valid U.S. credit card and/or substantial deposit and/or approved company purchase order and/or acceptable Dunn & Bradstreet credit report. Payment by check drawn on a US bank, money order, wire transfer, or credit card must occur within 30 days of statement date for service continuation.

**Satellite-Mode Calls:** PSTN refers to public switched telephone numbers. Billing is in 60 second increments (60 second minimum). Data rates are up to 9.6 kbps (except for GmPRS Light service).

**GSM-Mode Calls:** The customer is advised that the rates shown on this page do not apply to calls in GSM cellular mode which are typically much higher than Thuraya-mode calls. The rates and billing increments for GSM-mode calls can vary dramatically when the user roams onto different GSM regional operators. In GSM mode, rates for making or receiving voice or data calls or sending or receiving SMS messages are subject to change without notice.

**GmPRS Light Internet:** This is an "always on" internet service offered on a best-effort basis with best case data speeds up to 15 kbps upload and 60 kbps download. Includes 5120 Kbytes per month of GmPRS internet service, and the unused part of this bundle is lost if not used during the month. Additional out-of-bundle usage is \$0.07 per 10 Kbyte of overage usage.

Destination of Call:	Rate
Calls to PSTN numbers in BAND 1	\$ 1.69 per min
Calls to PSTN numbers in BAND 2	\$ 4.99 per min
Thuraya-to-Thuraya Calls	\$ 0.99 per min
Calls to other satellite networks and PSTN calls to BAND 3	\$ 8.00 per min
SMS	\$ 0.49 ea

The rates shown above only apply to Thuraya satellite-mode calls and do not apply to GSM-mode calls. Other types of calls not given explicitly above are possible and are billed at different rates, and Customer is responsible to know the rates before making the call. In particular, Customer is advised that calls to other satellite networks not mentioned above are at significantly higher rates.

**BAND 1 includes:** all destinations not in Band 2 or Band 3.  
**BAND 2 includes:** Cuba, East Timor, Globalstar, Inmarsat A, Inmarsat B, Inmarsat M, Inmarsat Mini-M.  
**BAND 3 includes:** Ascension Islands, Australia Satellite, Cook Islands, Diego Garcia, Inmarsat BGAN, Inmarsat BGAN HSD, Inmarsat B-HSD, Inmarsat M4-HSD, Iridium, Kiribati, Montserrat, Nauru Islands, Niue, Samoa Western, Sao Tome, Solomon Islands, St. Helena, Tuvalu, Vanuatu, Wallis and Futuna.

**FOR USE BY OUTFITTER SATELLITE, INC.**

\_\_\_\_\_

OS REPRESENTATIVE NAME

\_\_\_\_\_


OS REPRESENTATIVE SIGNATURE

\_\_\_\_\_

OS REPRESENTATIVE TITLE

IMEI NUMBER: \_\_\_\_\_

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 **CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_